## De Mer Properties, Inc.

Investment Management Development

January 25, 2018

To Whom It May Concern:

MSO Enterprises, Inc. ("MSO") has provided excellent service on numerous projects for our parent company and its subsidiaries for approximately three years. Mike and his staff are knowledgeable in new energy-efficient HVAC systems, old boiler & chiller systems and retrofit installations for single-family and multi-family (apartment and condominium) residences as well as our commercial assets. Moreover, MSO's dependability and professionalism as a vendor, who interfaces with tenants, are a prerequisite in property management.

MSO has been responsible for ongoing maintenance and when troubleshooting old systems, they quickly identify inefficiencies and offer recommendations to correct. Mike is easy to work with, provides honest, competitive, cost-efficient advice and completes work / installations in a timely manner. His staff is well-trained, polite and leave the serviced premises clean. Most of all, MSO Enterprises, Inc. has always been available and responsive, especially for emergencies.

We are pleased to recommend the services of MSO Enterprises, Inc. Should you have any questions, please do not hesitate to contact us.

Sincerely yours,

Eva Woo

Project Management

Kitty L. Lew

Contracts Administrator